



Accidents happen!
First screen break repair
at NO EXTRA COST

Device Protection for Android

Accidents happen! That's why Fido Device Protection plans give you peace of mind for your device when your phone case doesn't.¹

Android devices

Enjoy a whole new level of protection with Device Protection for Android, the plan that includes your first phone screen break repair at absolutely no extra cost.

\$6.99 - \$18.99 per month depending on device tier. Deductibles apply.²

SCREEN REPAIR	First broken phone screen repaired at absolutely no extra cost.
DEVICE REPLACEMENT	Loss or theft. ³
DEVICE REPAIR	Accidental damage from handling, out-of-warranty defects.

To get Device Protection for Android, simply call or visit a retail location near you within 60 days of your new device purchase or upgrade. Of course, you can cancel at any time.

Free screen repair

Cracked or damaged screen? No problem!

As long as there's no other damage to your device, we'll repair your first cracked or broken phone screen; no deductibles will apply.

- This \$0 repair deductible is part of your maximum of three fulfilled claims during any 12-month period – 2 for accidental damage from handling or out-of-warranty defects and 1 for loss or theft.
- If there is additional damage, the all-other-damage repair deductibles will apply.
- You can choose between Mail-in or Walk-in repair service, or call for a Mobile Repair technician.



DEVICE REPAIR

Rest assured, we want to repair your device if it's damaged physically, or has any other hardware warranty problems.

Your protected device is eligible for a maximum of three fulfilled claims every rolling 12 months – 2 for accidental damage from handling or out-of-warranty defects and 1 for loss or theft.⁴

Each accidental damage repair will be subject to a repair deductible of \$39 - \$129, depending on the device and the type of damage.²

DEVICE REPLACEMENT

If for any reason your device gets lost, stolen, suffers irreparable damage physically or by liquid, or has any other irreparable problems you'll get a replacement.

You can count on us that your replacement will either be new, or a refurbished version of the same model.

Your protected device is eligible for one claim for loss or theft device replacement every rolling 12 months.⁴

Each loss/theft replacement will be subject to a deductible of \$150 - \$400, depending on the tier of the device being replaced.²

PLUS

We'll honour your manufacturer's warranty.

As always, with any Device Protection plan, if you're still within the manufacturer's warranty period (within the first year of purchase) and your wireless device stops working, bring it to us in store and we'll take a look. If it's still covered under the manufacturer's warranty, we'll take care of getting it fixed for you.

REPAIR FULFILLMENT OPTIONS



Mail in



**Walk in to
repair location**



In-store

Options available, depending on the device, location and damage type. Available options provided at time of claim submission.¹

Visit fido.ca/servicerequest to check out the list of deductibles by device and damage.

**Accidents happen.
Get Device Protection for Android today!**

For full details visit fido.ca/protection
To enroll visit a Fido store or call **1-888-481-3436**



Offer subject to change without notice. Taxes not included. Device Protection is an insurance offering. Policies are underwritten by Zurich Insurance Company Ltd (Canadian Branch), distributed by Fido, and administered by Likewize Device Protection, Ltd. **Device Protection is optional and not required for purchase of wireless services or devices. Coverage may provide a duplicate of other sources of coverage.** For complete details of insurance coverages, eligibility, conditions and exclusions, please refer to your insurance policy. You can find a specimen copy of your insurance policy at fido.ca/servicerequest in the Resources section. This brochure is applicable to Device Protection offered in Quebec; please refer to the applicable plan brochure for other provinces. Fido prepaid devices not eligible. **1.** Device Protection applies only to the device IMEI enrolled at time of failures. Applicable fees are determined by device IMEI enrolled. Device Protection plans are month-to-month insurance contracts that continue until cancelled by you or Fido. Repair options available only if device is repairable and depends on your location, device and type of damage. Certain failures not protected, including: indirect damages; misuse or intentional acts; pre-existing failures; cosmetic damages that don't affect function; damage caused by viruses or unauthorized programming. **2.** The non-refundable deductible depends on your device type and damage type and will be collected from you prior to fulfilling your approved claim. A claim conversion fee is the difference between the repair deductible paid and the repair or replacement deductible due and will be charged in instances where the device has additional damage beyond screen damage or cannot be repaired and you elect to have it replaced. Device tier is determined by the non-subsidized, non-discounted manufacturer's suggested retail price of the device at the time of enrollment. A complete list of device tiers and deductibles available at fido.ca/servicerequest. File a claim online at fido.ca/servicerequest or call 1-866-327-3399. **3.** We will cover the cost to replace the protected device up to a maximum of \$3,000, inclusive of protected accessories, per claim depending on the tier of your protected device. If you receive a replacement device due to a damage or warranty claim and if we do not receive your original device within 30 days, or if you return your original device with a locking feature enabled, you will be charged a non-return fee or locked device fee (as applicable) up to \$800.00 depending on the device tier. If we provide replacement equipment to you as a result of the loss or theft of your protected device and you later recover the protected device, you must return it to us as directed in your insurance policy. **4.** We'll provide one fulfilled claim for loss or theft during any twelve-month period and unlimited accidental damage from handling claims. © 2023